

We were notified that Anthem was the target of a very sophisticated external cyber attack in which hackers accessed the personal information of current and former customers.

Anthem will notify each individual whose information has been accessed. Members who may have been impacted by the cyber attack against Anthem should be aware of scam email campaigns targeting current and former members.

Anthem wants to keep you informed about their actions in response to this cyber-attack. If you have given Anthem your email address, you will soon receive an email (starting 2/18) about identity protection and credit monitoring services. Anthem is required to send this email due to state laws around breach notifications. The subject line of the email will be "Important Message From Anthem, Inc." and it will direct you to visit AnthemFacts.com to sign up for credit protection services. The email will not ask for personal information. We encourage you to read the email and visit AnthemFacts.com to sign up for the services provided by Anthem

Anthem is not calling members regarding the cyber attack and are not asking for credit card information or social security numbers over the phone. **Anthem will also contact current and former members via mail delivered by the U.S. Postal Service about the cyber attack with specific information on how to enroll in the credit monitoring. Affected members will receive free credit monitoring and ID protection services.**

Thus far, Anthem's investigation to date shows that no credit card or confidential health information was accessed and there is no indication at this time that any of clients' personal information has been misused.

Anthem has created the website – www.anthemfacts.com, along with a hotline, 1-877-263-7995, for its members to call for more information, and has published a [Frequently Asked Questions](#) (FAQs) section that further explains the cyber attack.

Starting on **Friday, February 13, 2015** current and former Anthem members whose information was included in the database that was compromised, can visit AnthemFacts.com to learn how to enroll in two years of free credit monitoring and identity theft repair services provided by Anthem's vendor – AllClear ID - a leading and trusted identity protection provider.

The free identity protection services provided by Anthem include two years of:

- Identity Repair Assistance
- Credit Monitoring
- Child Identity Protection
- Identity theft monitoring/fraud detection
- Phone Alerts